

Mr Rupert Woollacott &
Mr Hamish Tavendale
TW Property Services
4 Amyand Cottages
Twickenham
TW1 3JA

6th May 2010

Ref: Brooklands Museum Café Refurbishment

Dear Rupert and Hamish

I write with regards to the works that you recently carried out at Brooklands Museum. As you are aware this was an extremely important project for us, as it is the first contract we have won within the Culture & Heritage sector and thus will be used as our showcase to prospective clients.

You have delivered a superb result, the high level of craftsmanship and attention to detail has ensured that we've had nothing but positive comments from our customers and clients. I don't think I've ever done a project with no snagging list whatsoever!

Since the very beginning of the works you have showed a very high level of professionalism. We're very thankful for your flexibility working round us and likewise your calming nature when additional requests for changes and items that weren't in the initial plan were put forward.

You've ensured that an exceptionally positive start to our relationship with the client at Brooklands Museum as not only has the design been realised you also delivered within a strict timeline and on budget.

Thank you for all your efforts and support, we very much look forward to other opportunities together in the future.

Yours sincerely



John Uphill
Director